



Greater Harris County 9-1-1 Emergency Network Self-Registration Portal (SRP) for the Emergency Notification System For Cell/Internet Phones

Facts for Jurisdictions

This emergency notification system (ENS) is provided by Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) for all residents within its territory—all cities and counties wholly or partially within Harris and Fort Bend Counties and the unincorporated areas of both counties. The public safety agencies of the participating jurisdictions rely on the ENS technology to alert residents of situations and ultimately, ensure their safety. Until now the system could only contact landline phones. However, many residents no longer have landline phones in their homes, choosing to rely on just cell and/or voice-over-the-internet (VoIP) phone service.

The ability to register your cell phone is **now possible** with the new Self-Registration Portal (SRP) located at: www.911.org. Residents can register their cell / VOIP phone numbers to be notified in case of an emergency situation within the area of their registered address.

Unique Features:

- Now a **FREE** service to all participating jurisdictions within Harris and Fort Bend Counties.
- Now provides the ability to call and text registered cell/ VOIP phones.
- Provides local control by allowing local public safety authorities the ability to activate for LOCAL emergencies.

What is the emergency notification system used for?

The emergency notification system may be used by cities/counties to advise residents in a particular area of any situation that threatens harm to life and/or property or is deemed dangerous by local officials.

- The emergency notification system is **ONLY** used for public safety emergencies.
- Determination of an emergency is made by each city/county. Examples of an activation are:
 - Chemical release/hazardous materials
 - Missing persons
 - Local Area Evacuation
 - Dangerous suspect

Where are the activations launched?

- All activations are launched from the 9-1-1 call center within the participating city/county.
- Public safety agencies are limited to launch alerts only within their jurisdictional boundaries.

How does the system work?

In the event that a participating city/county determines that an emergency notification alert needs to be made, officials will determine a specific area and then calls will be placed to all landline phones within the area as well as registered cell/VoIP s phones. Recorded voice messages and possibly text messages will be delivered with specific instructions for residents.

Example of Self-Registration Portal Welcome Page



GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1)



Emergency Notification Self-Registration Portal

WELCOME

On behalf the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1); welcome to the Self-Registration Portal for our Emergency Notification System (ENS). This ENS is provided by GHC 9-1-1 for all residents within its territory. — **all cities wholly or partially within Harris or Fort Bend Counties and the unincorporated areas of both counties.**

Sign up for Cell or Voice over Internet Protocol (VoIP) phone Notifications.

Residents of all participating jurisdictions within the GHC 9-1-1 territory can easily sign up to receive emergency alerts via registered cellular / VoIP phones and SMS (text messaging), in addition to their landline phones. Simply read and accept the following terms and conditions, complete the required registration form and click 'Submit.'

Benefits of the Service

All emergency contact information will then be added to the notification system's database, allowing local authorities to rapidly share information or instruction in events such as:

- Chemical releases
- Natural gas leaks
- Missing or abducted persons
- Hostage situations *and more...*

The service is free to all registered participants, though standard text messaging rates may apply. The emergency notification system will only be activated by local authorities for local events when deemed absolutely necessary to uphold public safety.

To learn more, click [here](#).

[Notice of Privacy and Terms and Conditions](#)

Example of Self-Registration Portal Page



GREATER HARRIS COUNTY (GHC) 9-1-1 EMERGENCY NETWORK

Register Here for Emergency Notifications

Personal Info i

* First Name

* Last Name

* Street 1

(e.g., 123 Main Street)

Street 2

(Apartment, unit, building, floor, etc.)

* City

State

* Zip Code

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Road
Aerial
Hybrid

Contact Info i

* Primary Cell / VOIP Phone

Receive Text Alerts? Yes No

Additional Cell / VOIP 1

Receive Text Alerts? Yes No

Additional Cell / VOIP 2

Receive Text Alerts? Yes No

Additional Cell / VOIP 3

Receive Text Alerts? Yes No

Longitude